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Course Code: ZB838GS

Course Title: Fundamentals of IBM Business Automation Workflow: Developing Case Management Solutions

### **Description:**

This self-paced course with hands-on exercises introduces solution architects to the case management solutions in IBM Business Automation Workflow.

The course begins with an introduction to IBM Business Automation Workflow (BAW). You learn about BAW capabilities, case management concepts, architecture, and the benefits of using IBM Business Automation Workflow on Cloud. You manage cases in the BAW Case Client for an existing case solution.

You learn about the case solution design. You build, deploy, export, and import a simple case solution. The course introduces you to the Case Management key features such as objects, activities, stages, and security configuration for a case solution. It also introduces you to customizing case pages and integrating BPM processes in case solutions.

Through instructor-led presentations and hands-on lab exercises, you learn about the basics of IBM Business Automation Workflow case management.

This course is a subset of the 5 day course: [\*Developing Case Management Solutions using IBM Business Automation Workflow 20.0.0.1\*](#) (Course code: WB836 / ZB836). Developers who need in-depth training with Business Automation workflow should take WB836.

### **Objectives:**

After completing this course, you should be able to:

- Describe the key capabilities of IBM Business Automation Workflow
- Understand the high-level architecture for IBM Business Automation Workflow (BAW)
- Identify the Workflow Center components
- Explain the case management concepts
- Describe the benefits of using IBM Business Automation Workflow on Cloud
- Create, process, and split cases in BAW Case Client for an existing case solution
- Add documents and runtime activities to a case in BAW Case Client
- Understand the case solution design
- Build, deploy, export, and import a simple case solution
- Describe the case management key features such as objects, activities, stages, and security configurations for a case solution
- Learn about customizing case pages and integrating BPM processes in case solutions

### **Exercises**

- Exercise 1: Managing cases in IBM Business Automation Workflow Case Client
- Exercise 2: Building your first Case solution

**Prerequisites:****Duration:**

8 Hrs

**Topics:**

- Introduction to IBM Business Automation Workflow
- Managing cases in IBM Business Automation Workflow Case Client
- Exercise 1. Managing cases in IBM Business Automation Workflow Case Client
- Building and deploying a case solution
- Exercise 2. Building your first Case solution
- Key features of IBM BAW case management

**Audience:**

This course is designed for solution architects.