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Course Code: MAX4318G

Course Title: Maximo Application Suite - Manage: Work Management

### **Description:**

This 1-day instructor led course provides students with an understanding of how work is managed in IBM Maximo Application Suite – Manage, including the overall Work Order process and lifecycle, creation of Job Plans as well as Work Orders. It also looks at how Failure data can be entered, Work assigned and Labour and material reported against work. After learning about these concepts you can practice what you have learned by doing the hands-on lab exercises.

Through a combination of procedural information, demonstrations, and exercises, students will learn about topics such as dynamic and conditional job plans. This course also has hands-on lab exercises using a Red Hat OpenShift Maximo Manage environment for you to try out.

### **Objectives:**

After completing this course, you should be able to:

- Describe the Work Management Process
- Discuss the Work Order lifecycle
- Understand the Status and Priority of Work
- Create Job Plans
- Create Dynamic Job Plans
- Generate Work Orders
- Record Labor and materials usage
- Report failure information
- Implement and practice these concepts in the hands-on lab

### **Duration:**

8 Hrs

### **Topics:**

- Introduction to Work Management
- Work process and applications
- Work order lifecycle
- Work options priority types and status
- Job plans
- Conditional job plans
- Dynamic job plans
- Work orders, work plans and reservations
- Failure codes
- Work assignments
- Service requests
- Labor reporting

**Audience:**

Consultants, System Administrators, Support, Sales, and Users